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Violet Township Fire Department
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Violet Township Fire Department

Press Release



EMS Revenue Recovery Program Begins for the Violet Township Fire Department

Violet Township, Ohio, March 4, 2010: On March 3, 2010 the Violet Township Trustees approved a resolution authorizing Violet Township Fire Chief John Eisel to enter into an agreement with MED3000 to implement a revenue recovery program for Emergency Medical Services (EMS) transports.

MED3000, Inc. is a national healthcare management and technology company that helps recover EMS transport revenue through the processing of insurance claims. This partnership with MED3000 will enable the Violet Township Fire Department to collect revenue from insurance carriers for ambulance transports with no out-of-pocket expense to the residents of the community. The anticipated annual revenue generated by this program is expected to be \$650,000 based on current transportation levels.

Across Central Ohio, many fire departments use MED3000 services for revenue recovery. The cities of Columbus, Whitehall, Westerville, Newark and Lancaster; and area townships including Madison, Franklin, Jefferson, Plain, Truro, Mifflin, Norwich, Amanda, Greenfield; and the Basil Joint Fire District, all participate in revenue recovery for EMS transports with MED3000.

Within the Violet Township service area, our residents will not be billed for EMS transportation services and simple insurance claims will be processed. Residents may, however, receive a request for insurance information but they will not be billed for services, co-payments or additional charges. Uninsured residents will not receive a bill at any time. Non-resident claims will be filed with their insurance carrier in the same manner as a resident. However, since non-residents do not assist with resident tax-based assessments, they will be billed for any unpaid balance, such as a co-pay or deductible not covered by the insurance carrier using a "soft billing" approach.

To implement the program, EMS technicians will simply collect an authorization signature, if possible and pass out a privacy statement. If this is not possible, hospital staff will do so when appropriate. MED3000 will then collect additional information from the hospital and perform all the work to file claims. Claim payments will go directly to the Violet Township Fire Department from Medicare, Medicaid and private insurance companies.

Those with insurance already have this coverage. As required by state statute, EMS transport fees are included in all coverage offered in the State of Ohio. All private and government insurers already carry provisions to pay for EMS transport. The revenue recovered will be used to offset the continued decreases in state funding.

Patient care will never be compromised by this program and you should never be afraid to call 9-1-1 for help when you need it. The fire department will never refuse to render treatment or to transport to a medical facility due to inability to pay or lack of insurance.

In 2002, we asked for and received a tax levy to support our emergency services. At that time, we promised that we would not be back asking the tax payers for more money for at least 5 years. Creative and aggressive efforts like the adoption of EMS Revenue Recovery, are allowing us to go beyond our original promise and remain "Friends for Life". By calling 614.837.4123, the Violet Township Fire Department can answer any of your questions on how EMS Revenue Recovery and insurance claims processing will work.